

Privacy Policy

Learn how we collect, use and protect your data.

Effective date: 10.01.2026 · <https://mobihub.biz/en/privacy>

1. General Provisions

mobihub.biz ("Company", "we", "our") operates the website <https://mobihub.biz> and the MobiHub mobile application, providing infrastructure for creating and managing mobile proxies.

We collect, use, and protect your personal data in accordance with GDPR and other applicable laws. By using our services, you agree to the terms of this policy.

2. What Data We Collect

For website visitors:

IP address, date/time of visit, browser, OS, referral source (server logs).

For clients (users creating proxies):

Name, surname, username, password, email, Telegram, phone number, device data (Android version, SIM IP, Wi-Fi IP, IP history, battery level, etc.), payment information (processed by the payment operator), mailing preferences, and if necessary — KYC data via Sumsub.

For end users (those using clients' proxies):

We do not seek to identify end users. However, to prevent illegal activities and assist law enforcement agencies, we store technical logs (client ID, IP addresses, activity timestamps, traffic volume) for two years.

3. How We Use Data

- Ensuring the operation of the service
- Customer support
- Payment processing
- Improving and analyzing the service
- Sending notifications about changes and news (you may opt out)
- Fraud prevention and crime investigation

4. Legal Bases for Processing

- Performance of a contract with you
- Legitimate interest (service improvement, violation prevention)

- Your consent (e.g., for marketing communications)
- Compliance with legal requirements (KYC, logs for law enforcement)

5. Your Rights

You have the right to:

- Request access to your data
- Correct or delete it
- Restrict or withdraw consent to processing
- Object to processing
- Receive a copy of data in machine-readable format

For requests, write to: support@mobihub.biz

We respond within 30 days.

6. Data Retention

We store data no longer than necessary for the stated purposes, or as required by law (e.g., end-user logs — 1 year). After that, data is deleted or anonymized.

7. Sharing Data with Third Parties

We do not sell or rent your data. We may share it with:

- Service providers (payment systems, analytics, technical support, KYC services) — only to fulfill their obligations to us
- Law enforcement agencies — upon lawful request
- In case of merger or business sale — to the new owner

All partners are required to maintain confidentiality and not use data for their own purposes.

8. Cross-Border Data Transfers

Data is stored in the EU.

9. Security

We use encryption and other technical security measures. However, 100% security on the internet is impossible.

10. Cookies

We use necessary, statistical, and marketing cookies. You can manage settings through the cookie banner on the website.

11. Links to Other Websites

We are not responsible for the privacy policies of third-party websites.

12. Changes to This Policy

We will notify you of changes by email or through a notification on the website. The current version is always available at <https://mobihub.biz>

13. Contact

mobihub.biz

Email: support@mobihub.biz

Telegram: <https://t.me/mobihubchat>